

View Quarantine / Pending List

In your Webmail's Friends Settings, you can choose to "quarantine" (hold) any message from an unknown sender, giving you time to review the message and decide whether or not to receive it in your Inbox. Meanwhile, if a Friends Confirmation Message has been sent to verify the sender is a real person (rather than a spam robot) and a reply to this message is received, the original message will be moved automatically to your Inbox.

To view your quarantined/pending messages,

- 1. On the RFNOW Webmail Management login page, enter your Username and Password, and then click the Login button.
 - If you need or have forgotten your Username or Password, please contact us at <u>support@rfnow.com</u>.

Please enter your email address below to login to **rfnow.net** and change your SurgeMAIL account settings. If you do not have an account and would like one click <u>here</u>

Username test@rfnow.com		
Password ••••••		
Language English 💽		
	Login	Forgot
	Login	about SurgeMail



2. In the Webmail Management window, click the **Friends** button.

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Ī	UserDB Fields	JserDB Fields Account details			
ļ	Forwarding	Full Name	rfnow test		
	Password				
	Aliases	Phone			
ļ	Lists				
ļ	Mailbox	domain			
	Email Notification	forward			
ļ	Filtering	maildrop			
(Spam Friends	mailmask	0.0.0.0		
	SPF Log	realuser			

3. On the Friends page, click the **Quarantine/Pending** button.

	Friend
UserDB Fields	Friends - Settings
Forwarding	Settings Quarantine / Pending Address whitelist
Password	
Aliases	The Friends system allows you to maintain a list of acceptable ad
Lists	Friende address list is applied after your Filters and before your 9

In the list of **Quarantined Messages**, you can choose one of the following options for each held message:

- Click the **Release** button to deliver the selected message to your Inbox.
- Click the **Delete** button to delete the selected message.
- Click the **Allow** button to deliver the selected message (and all others from the same email address) to your Inbox and add the sender's email address to your Friends Address List.
- Click the **Is Spam** button to delete the selected message.
- Click the **Not Spam** button to deliver the selected message to your Inbox.



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8	Friends - Quarantined email							
_	Settings Quarantine / Pending Address whit	elist Block li	st Messa					
	 Your email quarantined as possible spam. The Friends pending list shows the addresses of and have not yet replied to confirm they are a human. You can choose to Release*. Allow*. or Delete* these messages. 							
on	n Show Max 24 Refresh							
	sel View Score From	<u>Subject</u>	<u>Date</u>					
	view 5 D Select the d@cssionline.com>	test message 2	Tue Aug 28					
	view 5 D message and then d@cssionline.com>	test message	Tue Aug 28					
	Select all 2 out of 2, starting at 0							
	Release Delete Allow Is Spam Not Spam							
	* Release Will deliver the specific message to you. * Delete will delete the message.							
	* Allow will deliver the specific message and add the sender to your list of Friends.							

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