

View Held Messages

In your Webmail's Spam Settings, you can choose to **hold**, **reject**, and/or **delete** messages based on their assigned "Spam Rating." A "held" message will be kept for two weeks, giving you time to review the message and decide whether or not to receive it in your Inbox.

To view your held messages,

- 1. On the RFNOW Webmail Management login page, enter your Username and Password, and then click the Login button.
 - If you need or have forgotten your Username or Password, please contact us at support@rfnow.com.

Please enter your email address below to login to rfnow.net and change your SurgeMAIL account settings. If you do not have an account and would like one click <u>here</u>					
Username test@rfnow.com Password Language English					
Login Login	Forgot about SurgeMail				



2. In the Webmail Management window, click the **Spam** button.

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Account details (test@						
UserDB Fields	Account d	etails				
Forwarding	Eull Marsa	rfnow toot				
Password	<u>rui name</u>	Innow test				
Aliases	Phone					
Lists						
Mailbox	domain					
Email Notification	forward					
Filtering	maildrop					
Spam Friends	<u>mailmask</u>	0.0.0.0				
SPF	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					

3. On the Spam Settings page, click the Held Messages button.

	Spam settiı
UserDB Fields	Spam settings
Forwarding	Settings Held Messages
Password	Based on the snam rating you can choose to h
Aliases	below for each action. These are applied after

In the list of **Held Spam Messages**, you can choose one of the following options for each held message:

- Click the **Release** button to deliver the selected message to your Inbox.
- Click the **Delete** button to delete the selected message.
- Click the **Allow** button to deliver the selected message (and all others from the same email address) to your Inbox and add the sender's email address to your Friends Address List.
- Click the **Is Spam** button to delete the selected message.
- Click the **Not Spam** button to deliver the selected message to your Inbox.



	Held spam messages (test@rfnow.com)								
ls	Held spam messages								
3	Settings Held Messages								
	— The list below shows messages which received sufficient rating to be suspected as spam								
	Show Max 24 Refresh								
	sel View Score From	<u>Subject</u>	Date						
tion	view 4 D Select the d@cssionline.com>	test email 2	Fri Aug 17 10:						
	view 4 D message and then choose an Action d@cssionline.com>	test email	Fri Aug 17 10:						
	Select all 2 out of 2, starting at 0								
	Release Delete Allow (add to friends) Is Spam Not Spam								
* Release will deliver the message to you.									
	* Delete will delete the message and all others from the same person, the	n add them as a	a meno.						

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